

Gen-5 Poly Salt Free Water Softener Important Installation and Service Information!

- 1. It's very important that you drain and clean your tank-style water heater prior to installing your Poly Salt Free Water Softener.
- 2. Only use soap and water, and a soft cloth to clean the filter housing to minimize scratching it.
- 3. If your red pressure relief button leaks, press and release it several times while the filter is under water pressure, this will flush it and allow it to seat. See image to the right...
- 4. Don't forget to clean any fixtures and surfaces that have existing limescale build-up when you install the Poly Salt Free Water Softener.
- 5. Always lubricate the cannister O-ring with silicone grease when you service the filter.
- 6. Clean the catalytic core with a small brass wire brush under running water. Soak in vinegar if needed.
- 7. Use a utility knife to remove the cannister bottom for adding polyphosphate.
- 8. Always discard old polyphosphate and replace with new when you service the filter.
- 9. If you have any known iron, be sure to address it with filtration before the Poly Salt Free Water Softener. If you have less that .05 ppm, you can add our Iron Cartridge to the softener. See below image.
- 10. Push the white inner tube into the blue cartridge until the rivet meets the cartridge, don't push any deeper!
- 11. Replace the iron/bacteria cartridge every 6 months or 15000 gallons



How-to videos are located on our website in the Gen-5 Poly Salt Free Water Softener page, and replacement parts are available at www.filterwaterdirect.com In the replacement section of our catalog. If you have any questions, issues or concerns, email me at

brad@filterwaterdirect.com. Call me at 316-640-2237.









